**Kota Saikumar**

**Phone: (M)** +91 9014552710 **Email:** kotasaikumar.ksk444@gmail.com

**CAREER PROFILE**

Accomplished IT Professional with a blend of abilities and knowledge, committed to ensure the highest level of client service so as to deliver the best for the growth of the organization and to pursue a challenging and rewarding career.

* Adept at managing priorities and producing cost-effective results under tight deadlines in fast-paced, high-performance manner.
* Highly motivated, detail oriented, has ability to work independently as well as a part of the team with excellent technical, analytical and communication skills.

**EXPERIENCE SUMMARY**

* 10+ years of experience in Adobe Experience Manager (AEM), Drupal, Epi Server, Contentful, Excel, Oracle11g, Content Management (CMS) tools like Microsoft SharePoint Server (MOSS), Web Content Management System, online business, Project management Quality Assurance, Merchandising, Digital Marketing, and Customer Relationship Management
* Worked on tools like Siteimprove, JIRA and many crawlers and SharePoint for data operations for website operations and testing.
* Worked on Oracle, MS SQL Server.

**WORK EXPERIENCE**

* Worked as Analyst in Eclerx Service LTD from Apr 2014 to Feb 2018
* Worked as a Senior Analyst in Wipro Technologies from Feb 2018 to Jun 2020.
* Worked as Senior Consultant in Ernst & Young Limited from July 2020 to Sep 2023.
* Working as Senior Specialist in LTIMindtree from Sep 2023 to till date.

**EDUCATION**

* **Bachelor of Degree (Computer Science)** from Ambedkar University in 2013.
* **Higher Secondary** from Board of Intermediate in 2010.
* **Secondary** from Board of Secondary School in 2008.

**TECHNICAL PROFICIENCY**

* **Web development tools:**AEM, Drupal, Epi Server, Rave, CMS(MOSS), JIRA, SDL (TMS)
* **Design tools:**Adobe Photoshop, Adobe Dreamweaver
* **Database:** MS SQL Server Management 2008R2, Oracle 11g
* **Operating Systems:**Windows, Linux

**CAREER CHRONICLE**

**LTIMindtree**

**Designation: Web Ops Manager**

**Duration: Sept 2023 to till date**

**Responsibilities:**

* Understanding business requirements from clients and stakeholders.
* Constant client interaction and segment owners for new updates and website building.
* Working as process manager on multiple segments for current client.
* Proactively recommend solutions, enhancements and uncover opportunities that align to business objectives with technical capabilities.
* Responsible to build, update and deliver weekly and monthly reports, scorecards and key performance reports to clients using MS Office tools.
* Developing and maintaining the front-end functionality of websites using content management system, HTML, CSS, CQ5 and AEM.
* Writing multiple code and script and ensuring cross browser compliance
* Performing code analysis and unit testing.
* Creating a detailed plan, outlining problems, opportunities and solutions for a designated work considering the highest level of quality and efficiency.
* Defect logging and management on both side client and work environment.
* Retesting for implementing zero error web site.
* Creating and updating Process related knowledge documents

**Ernst & Young**

**Designation: Senior Consultant (Web technologies and Marketing Ops)**

**Duration: Jul 2020 to Sept 2023**

**Responsibilities:**

* Creating web pages in Contentful (RAVE), Drupal 7&8, EPiServer and AEM.
* Manual Testing (testing the Webpages and fixing the issues, Live site audit), Pre, Post live audits.
* Build and execute critical system integration test scenarios, Test cases, test data.
* Manage daily deliverables in creating and updating content on a timely basis.
* Use tools knowledge for compilation and debugging techniques.
* Responsive web app testing, including mobile/tablet web and full sites.
* Using Confluence for project wiki pages and Jira for bug tracking and release.
* using HTML, CSS and bootstrap to update blocks in Drupal
* Responsible for product launches and campaigns in Contentful and AEM.
* People management, Project management, Managing product launches, conflict management, negotiation with clients on project/request timeline.
* Experience on AEM templates, blades and components, global elements, form and end content life cycle, web content management.
* Create and execute workable project plans throughout their lifecycle.
* Worked on migration for Contentful and business mobile projects.

**Wipro Technologies**

**Designation: Senior Analyst (Web and Marketing Operations)**

**Duration: Feb 2018 to Jun 2020**

**Responsibilities:**

* We deploy new content into the site and we keep all our website up and running for users
* Product Requirement Analysis – understanding customer requirements.
* Responsible for launches of websites and campaigns
* People management, Project management, Managing product launches, conflict management, negotiation with customer on project/request timeline.
* Experience on AEM templates, blades and components, global elements, form and end content life cycle, web content management.
* Create and execute workable project plans throughout their lifecycle.
* Prepare various reports using Ms EXCEL and be responsible to answer any queries, complaints, or suggestion in this regard
* Understanding technical requirements and obtaining solution by interacting with different team members together.
* Creating product pages by using AEM, New Landing page creations, PDF Uploads, Video uploads
* Release Documentations.
* Regular co-ordination and interactions over calls and emails on project activities with clients and senior management to ensure error free outputs.
* To prepare effort estimation plans, conduct risk analysis& document mitigation steps for new incoming and ongoing projects.
* Manual Testing (testing the Webpages and fixing the issues, Live site audit), Pre, Post live audits.

**Eclerx Service LTD Pune**

**Designation: Sr. Analyst**

**Duration: April 2014 to Feb 2018**

**Responsibilities:**

* Requirement Analysis – understanding customer requirements.
* Analysing technological changes to develop useful knowledge management support
* Understanding technical requirements and obtaining solution by interacting with different team members together
* Creating web pages by using Content management system (CMS), New Landing page creations, PDF Uploads, Video uploads
* Creating Complex database tables.
* Update the database tables with new data using insert, update, delete and select statements
* Prepare various reports using Excel and be responsible to answer any queries, complaints, or suggestion in this regard
* Release Documentations.
* Regular coordination and interactions over calls and emails on project activities with clients and senior management to ensure error free outputs.
* To prepare effort estimation plans, conduct risk analysis& document mitigation steps for new incoming and ongoing projects
* Manual Testing (testing the Webpages and fixing the issues, Live site audit), Pre, Post live audits
* Supporting team members

**ACHIEVEMENTS**

* Identified as Critical Resource of the AMER Team, work being well appreciated.
* Achieved “**Spot reward**” 3 times ’15, 16, 17, Eclerx.
* Awarded “**Valuable Team Player**” for Q3 ’15, Eclerx.
* Received many appreciations from clients.
* Awarded “Extra Miler” for Q4 '18, Wipro

**PERSONAL PROFILE**

Full Name : Kota Saikumar

Date of birth : 01 July 1993

Nationality : Indian

Passport No : L2934629 (Issue Date 23/07/2013 Expiry Date 22/07/2023)

Marital Status : Unmarried

Languages Known : English, Hindi

Permanent Address : C/O – Mr. Saikumar Kota

Kummara Street, opposite to Madhav bazaar.

P.O – Rajam.

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**(Saikumar Kota)**